

Name of trainer: \_\_\_\_\_

County: \_\_\_\_\_

Training Date: \_\_\_\_\_

Your initials: \_\_\_\_\_

### Responsible Beverage Server Training Post-Survey

Thank you for attending this training. Please take a moment to answer the following questions. Your initials will be used to link your pre-survey and post-survey, so please be sure to fill in your initials above. Your answers are confidential and the overall results will only be used to improve future trainings.

**For the following questions, check all answers that apply:**

- It is against the law to serve (sell or give) alcohol to anyone who is: **(CHECK ALL THAT APPLY)**
  - <sup>1</sup> Obviously intoxicated
  - <sup>2</sup> Pregnant
  - <sup>3</sup> Under 21 years of age
  - <sup>4</sup> Has identified him/herself as the designated driver
- Acceptable forms of ID for the purpose of purchasing and consuming alcohol are: **(CHECK ALL THAT APPLY)**
  - <sup>1</sup> Driver's license from any state
  - <sup>2</sup> Tribal ID
  - <sup>3</sup> Student ID card
  - <sup>4</sup> U.S. military ID card
  - <sup>5</sup> Passport
  - <sup>6</sup> Credit card with a picture
- If a person is killed or severely injured as a result of violating retail alcohol serving laws, the following people can be sued: **(CHECK ALL THAT APPLY)**
  - <sup>1</sup> The server
  - <sup>2</sup> The bar/ restaurant owner
  - <sup>3</sup> The city/county issuing the liquor license
  - <sup>4</sup> The insurance provider

**For the following questions, choose one answer:**

- The most likely penalty for violating retail alcohol serving laws is: **(CHOOSE ONE ANSWER)**
  - <sup>1</sup> A misdemeanor fine of \$1000, 90 days in jail or both
  - <sup>2</sup> A gross misdemeanor fine of \$3000, 1 year in jail or both
  - <sup>3</sup> A felony charge
- The standard for determining whether a person is obviously intoxicated is: **(CHOOSE ONE ANSWER)**
  - <sup>1</sup> When patron has poor coordination
  - <sup>2</sup> When patron has slurred speech
  - <sup>3</sup> Based on the server's reasonable opinion
  - <sup>4</sup> When patron has a blood alcohol level of .08 or higher
- The best way to handle a customer who is intoxicated is to "throw them out." <sup>1</sup> True <sup>2</sup> False
- If presented an ID that has been altered or falsified, servers are legally required to: **(CHOOSE ONE ANSWER)**
  - <sup>1</sup> Seize the ID
  - <sup>2</sup> Call the police
  - <sup>3</sup> Report it to the manager
  - <sup>4</sup> Refuse to serve alcohol to the person
- Prior to this training, my workplace enforced a policy for preventing over-serving. <sup>1</sup> Yes <sup>2</sup> No
- Prior to this training, my workplace enforced a policy for checking IDs. <sup>1</sup> Yes <sup>2</sup> No

How much did you learn about each of the following?

	A lot	Some	A little	None
10. Ways to determine whether a person is intoxicated.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
11. Strategies for stopping service to intoxicated customers.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
12. Strategies for preventing service to underage customers.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
13. The consequences of violating retail alcohol serving laws.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>

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How much do you agree with the following statements?	Strongly agree	Agree	Disagree	Strongly disagree
14. Preventing over-serving is an important part of my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
15. Checking IDs is an important part of my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
16. This training will be beneficial to me in performing my job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
17. The information I learned in this training will change the way I work with customers.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
18. The language used in the training was clear and easy to understand.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
19. The materials used in this training were helpful.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
20. The trainer(s) were knowledgeable.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
21. The time was reasonably convenient.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
22. The location was reasonably convenient.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
23. Overall this training was of high quality.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
24. This training should be required for all alcohol beverage servers.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>

25. How often do you think servers and other staff should participate in the Responsible Beverage Server Training?  
<sup>1</sup> Twice a year   <sup>2</sup> Annually   <sup>3</sup> Once (when hired)   <sup>4</sup> Only after failing a compliance check   <sup>5</sup> Never

26. What challenges might you face to using the skills you learned today? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

27. Based upon what you have learned during this session, what you will do differently? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

28. What additional information would have been helpful for you to learn as part of this training? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_