

Name of trainer: _____

Training Date: _____

Responsible Beverage Server Training Survey

Thank you for attending this training. Please take a moment to answer the following questions. Your answers are confidential and the overall results will only be used to improve future trainings.

1. Is this the first time you have attended Responsible Beverage Server training? ¹ Yes ² No
2. In what capacity did you attend this training? (**CHECK YOUR PRIMARY POSITION**)
¹ Server ² Manager ³ Bartender ⁴ Distributor
⁵ Owner ⁶ Event Staff ⁷ Other : _____
3. What is the name of the establishment in which you are employed? _____
4. Were you required to attend this training? ¹ Yes ² No (**GO to Q.5**)
a. Were you required to attend because your establishment failed a compliance check? ¹ Yes ² No
5. How long have you worked in the service industry?
¹ Less than one year ² 1-3 years ³ 4-6 years ⁴ 7-10 years ⁵ More than 10 years
6. How long have you worked at your current place of employment?
¹ Less than one year ² 1-3 years ³ 4-6 years ⁴ 7-10 years ⁵ More than 10 years

For the following questions, check all answers that apply:

7. It is against the law to serve (sell or give) alcohol to anyone who is: (**CHECK ALL THAT APPLY**)
¹ Obviously intoxicated ² Pregnant
³ Under 21 years of age ⁴ Has identified him/herself as the designated driver
8. Acceptable forms of ID for the purpose of purchasing and consuming alcohol are: (**CHECK ALL THAT APPLY**)
¹ Driver's license from any state ² Tribal ID
³ Student ID card ⁴ U.S. military ID card
⁵ Passport ⁶ Credit card with a picture
9. If a person is killed or severely injured as a result of violating retail alcohol serving laws, the following people can be sued: (**CHECK ALL THAT APPLY**)
¹ The server ² The bar/ restaurant owner
³ The city/county issuing the liquor license ⁴ The insurance provider

For the following questions, choose one answer:

10. The most likely penalty for violating retail alcohol serving laws is: (**CHOOSE ONE ANSWER**)
¹ A misdemeanor fine of \$1000, 90 days in jail or both
² A gross misdemeanor fine of \$3000, 1 year in jail or both
³ A felony charge
11. The standard for determining whether a person is obviously intoxicated is: (**CHOOSE ONE ANSWER**)
¹ When patron has poor coordination ² When patron has slurred speech
³ Based on the server's reasonable opinion ⁴ When patron has a blood alcohol level of .08 or higher
12. The best way to handle a customer who is intoxicated is to "throw them out." ¹ True ² False
13. If presented an ID that has been altered or falsified, servers are legally required to: (**CHOOSE ONE ANSWER**)
¹ Seize the ID ² Call the police
³ Report it to the manager ⁴ Refuse to serve alcohol to the person

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14. Prior to this training, my workplace enforced a policy for preventing over-serving. ¹ Yes ² No

15. Prior to this training, my workplace enforced a policy for checking IDs. ¹ Yes ² No

How much did you learn about each of the following?

	A lot	Some	A little	None
16. Ways to determine whether a person is intoxicated.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
17. Strategies for stopping service to intoxicated customers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
18. Strategies for preventing service to underage customers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
19. The consequences of violating retail alcohol serving laws.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴

How much do you agree with the following statements?

	Strongly agree	Agree	Disagree	Strongly disagree
20. Preventing over-serving is an important part of my job.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
21. Checking IDs is an important part of my job.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
22. This training will be beneficial to me in performing my job.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
23. The information I learned in this training will change the way I work with customers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
24. The language used in the training was clear and easy to understand.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
25. The materials used in this training were helpful.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
26. The trainer(s) were knowledgeable.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
27. The time was reasonably convenient.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
28. The location was reasonably convenient.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
29. Overall this training was of high quality.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
30. This training should be required for all alcohol beverage servers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴

31. How often do you think servers and other staff should participate in the Responsible Beverage Server Training?
¹ Twice a year ² Annually ³ Once (when hired) ⁴ Only after failing a compliance check ⁵ Never

32. What challenges might you face to using the skills you learned today? _____

33. Based upon what you have learned during this session, what you will do differently? _____

34. What additional information would have been helpful for you to learn as part of this training? _____

Thank you for your feedback!