

Name of trainer: _____

Training Date: _____

Responsible Beverage Server Training Survey

Thank you for attending this training. Please take a moment to answer the following questions. Your answers are confidential and the overall results will only be used to improve future trainings.

1. Is this the first time you have attended Responsible Beverage Server training? ¹ Yes ² No
2. In what capacity did you attend this training? (**CHECK YOUR PRIMARY POSITION**)
¹ Server ² Manager ³ Bartender ⁴ Distributor
⁵ Owner ⁶ Event Staff ⁷ Other : _____
3. What is the name of the establishment in which you are employed? _____
4. Were you required to attend this training? ¹ Yes ² No (**GO to Q.5**)
a. Were you required to attend because your establishment failed a compliance check? ¹ Yes ² No
5. How long have you worked in the service industry?
¹ Less than one year ² 1-3 years ³ 4-6 years ⁴ 7-10 years ⁵ More than 10 years
6. How long have you worked at your current place of employment?
¹ Less than one year ² 1-3 years ³ 4-6 years ⁴ 7-10 years ⁵ More than 10 years

Check all answers that apply	<p>For the following questions, <u>there may be more than one correct answer. Check all that apply.</u></p> <p>7. It is against the law to serve (sell or give) alcohol to anyone who is: <input type="checkbox"/>¹ Obviously intoxicated <input type="checkbox"/>² Pregnant <input type="checkbox"/>³ Under 21 years of age <input type="checkbox"/>⁴ Has identified him/herself as the designated driver</p> <p>8. Acceptable forms of ID for the purpose of purchasing and consuming alcohol are: <input type="checkbox"/>¹ Driver's license from any state <input type="checkbox"/>² Tribal ID <input type="checkbox"/>³ Student ID card <input type="checkbox"/>⁴ U.S. military ID card <input type="checkbox"/>⁵ Passport <input type="checkbox"/>⁶ Credit card with a picture</p>
	<p>For the following questions, <u>there is only one correct answer. Choose only one answer.</u></p> <p>9. A server can be criminally charged for violating retail alcohol serving laws. <input type="checkbox"/>¹ True <input type="checkbox"/>² False</p> <p>10. At what time of day can a young adult legally be served on their 21st birthday? <input type="checkbox"/>¹ Right away at midnight <input type="checkbox"/>² At 8 am on their birthday <input type="checkbox"/>³ At noon on their birthday <input type="checkbox"/>⁴ At 6 pm on their birthday</p> <p>11. The standard for determining whether a person is obviously intoxicated is: <input type="checkbox"/>¹ When patron has poor coordination <input type="checkbox"/>² When patron has slurred speech <input type="checkbox"/>³ Based on the server's reasonable opinion <input type="checkbox"/>⁴ When patron has a blood alcohol level of .08 or higher</p> <p>12. The best way to handle a customer who is intoxicated is to "throw them out." <input type="checkbox"/>¹ True <input type="checkbox"/>² False</p> <p>13. If presented an ID that has been altered or falsified, servers are legally required to: <input type="checkbox"/>¹ Seize the ID <input type="checkbox"/>² Call the police <input type="checkbox"/>³ Report it to the manager <input type="checkbox"/>⁴ Refuse to serve alcohol to the person</p>

14. Prior to this training, my workplace enforced a policy for preventing over-serving. ¹ Yes ² No
15. Prior to this training, my workplace enforced a policy for checking IDs. ¹ Yes ² No

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How much did you learn about each of the following?	A lot	Some	A little	None
16. Ways to determine whether a person is intoxicated.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
17. Strategies for stopping service to intoxicated customers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
18. Strategies for preventing service to underage customers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
19. The consequences of violating retail alcohol serving laws.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴

How much do you agree with the following statements?	Strongly agree	Agree	Disagree	Strongly disagree
20. Preventing over-serving is an important part of my job.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
21. Checking IDs is an important part of my job.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
22. This training will be beneficial to me in performing my job.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
23. The information I learned in this training will change the way I work with customers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
24. The language used in the training was clear and easy to understand.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
25. The materials used in this training were helpful.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
26. The trainer(s) were knowledgeable.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
27. The time was reasonably convenient.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
28. The location was reasonably convenient.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
29. Overall this training was of high quality.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴
30. This training should be required for all alcohol beverage servers.	<input type="checkbox"/> ¹	<input type="checkbox"/> ²	<input type="checkbox"/> ³	<input type="checkbox"/> ⁴

31. How often do you think servers and other staff should participate in the Responsible Beverage Server Training?
¹ Twice a year ² Annually ³ Once (when hired) ⁴ Only after failing a compliance check ⁵ Never

32. What challenges might you face to using the skills you learned today? _____

33. Based upon what you have learned during this session, what you will do differently? _____

34. What additional information would have been helpful for you to learn as part of this training? _____

Thank you for your feedback!